

Participant's Details	Name	
	Participant's Contact No.	
	Address	

EASY READ Feedback and Complaints

HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



This document is to help you provide
MNDWA with **feedback** or lodge
a **complaint**.



It is okay to complain if you are not happy.
Tell us when you are upset about:

- Your supports
- Workers
- Us (MNDWA)



You can talk to **MNDWA**
on **08 6186 4133**.



You can ask someone **you trust** to help
you complain.



You can ask an **Advocate** to help you.

An **Advocate** is someone who speaks up
for you if you cannot speak up for yourself.



Not sure who to help you.

Talk to **Manager Support Services at MNDWA** who will help you find someone.



We will try to **fix** your problem.

We will **talk** to you about your problem.



Shh!!

We will keep anything you say **private**.



Not Happy?

You can tell:

NDIS Commission

1800 03 55 44 (This is a free call from landlines)